Kenya Power

The Kenya Power & Lighting Co. Ltd.
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Stima Plaza, Kolobot Road

Our Ref: KP1/9A.2/OT/001/ICT/26-27/JN/jkn

3rd November 2026

To:
ALL PROPECTIVE BIDDERS

Dear Sir/Madam,

ADDENDUM NO.2 TO THE TENDER NO. KP1/9A.2/OT/001/ICT/26-27PROCUREMENT OF ANNUAL SUPPORT & MAINTENANCE SERVICES FOR IBM GUARDIUM SOLUTION

The following clarifications are made to the specified provisions of the Tender document.

1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT

Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read as part of the Principal Tender Document.

2. CLARIFICATION

The following clarifications were sought on the tender document and shall be deemed to form the Addendum

TITLE	QUERY	KPLC's RESPONSE
1(a). Clarification on Joint Venture (JV) Requirements	a) Please confirm whether a Joint Venture (JV) agreement between tenderers would be permitted. b) Please confirm the date on which the current IBM Support & Subscription (S&S) coverage expired (or will expire). This is required to price the "backdating and reinstatement charges" that Item 1 requires tenderers to include.	a) Joint Venture arrangements are **not applicable** for this tender as indicated under ITT 4.1 of the Tender Document, **Delete** : maximum number of members in a Joint Venture shall be: N/A. **Insert** : Joint Ventures (JV) not allowed in this tender b) The requested information shall be obtained from **IBM**, as KPLC has two existing licence entitlements that require consolidation. The customer number has been provided on page 80 of the published Tender Document to enable bidders to engage the OEM for the requisite information
Clarification on Licence Entitlements		

Clarification on SLA Requirements	- Incident resolution timelines are to be "specified in an SLA". Please provide the required SLA, including: - Severity definitions - Response and resolution times per severity - Support hours (8x5 or 24x7) - The expected mix of on-site and remote support	- Detailed SLA requirements shall be provided during the contract negotiation stage and are not required for the preparation of tender submissions. However, support services will be required on a **24/7 basis** through a combination of onsite and remote support arrangements.
Current environment details **3(b). Number of CMs and Collectors** **3(c). Number of STAP Agents** **3(d). Databases to be Monitored**	- To size the support effort, please provide: - Guardium version and patch level - Number of Central Managers, Aggregators and Collectors - Number of S-TAPs/agents - Number and types of monitored databases (e.g. Oracle, Microsoft SQL Server, MySQL)	- **Version 12.2**. - **Two (2)** Central Managers/Collectors, subject to increase based on operational requirements. - Approximately **fifteen (15)** STAP Agents. - Oracle databases are currently monitored, with the potential inclusion of MSSQL, PostgreSQL, and other databases in future
Deployment Environment - Scope of support: virtual vs physical appliances	The SDS refers to support for "all the equipment and software". Please confirm whether the Guardium appliances (Central Manager, Aggregators, Collectors) are virtual or physical. If physical, please confirm whether hardware maintenance is in scope and provide the number and models of the appliances	- IBM Guardium is currently deployed on virtual machines; however, the deployment architecture may be adjusted to accommodate future capacity requirements.

3. TENDER DATE

The tender closing date has been extended from **03rd November 2026** to **10th November 2026** at **10:00am.**

4. TENDER SECURITY VALIDITY PERIOD

The tender security validity period shall be considered from the Initial set tender closing date of **29th October 2026.**

All other terms and conditions remain as per the Principal Tender Document (PTD)

Yours faithfully,
For: **THE KENYA POWER & LIGHTING COMPANY PLC**

DR. JOHN NGENO, OGW, EBS
GENERAL MANAGER, SUPPLY CHAIN & LOGISTICS