OUR QUALITY POLICY

Kenya Power is committed to provide cost effective, reliable and quality power that delights customers and betters people lives.

In pursuit of this undertaking, suitable technologies and innovations shall be embraced to improve the power network and customer service. Quality objectives based on the Corporate Strategic Plan shall be established at relevant functions, levels and processes within the organisation.

The Board, Management and Staff of Kenya Power are committed to effective implementation and continual improvement of the Quality Management System that conforms with ISO 9001:2015 Standard and other applicable requirements.

