



Kenya Power

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Stima Plaza, Kolobot Road, Nairobi, Kenya

Our Ref: KP1/9A.2/OT/006/ICT/24-25/JN/ewo

Date: 07<sup>th</sup> November 2024

TO:

ALL PROSPECTIVE BIDDERS

Dear Sirs/ Madams

**RE: ADDENDUM NO. 2 TO THE TENDER NO KP1/9A.2/OT/006/ICT/24-25 FOR PROCUREMENT OF ANNUAL SUPPORT AND MAINTENANCE SERVICES FOR THE DATA BACKUP SOLUTION (COMMVault, NETAPP STORAGE & MEDIA SERVERS)**

Please refer to the above Tender.

The following clarifications and amendments are made to the Principal Tender Document for procurement of annual support and maintenance services for the data backup solution (Commvault, Netapp Storage & Media Servers)

**1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

Save where expressly amended by the terms of this Addendum, the PTD shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read and construed as part of the PTD.

**2. CARIFICATIONS ON SPECIFIC DETAILS OF SERVICE , SPECIFICATIONS AND PRICED ACTIVITY SCHEDULES AS FOLLOWS:**

**Proposed Changes**

- 1) Software Patches and Bug Fixes will be for Media servers only
- 2) The NetApp storage Hardware will only require skilled support services, do not quote for parts replacement
- 3) Detailed Price Scheduled - NetApp Storage FAS2554. Quote for skilled support and maintenance services only
- 4) Professional Staff Training – Should be OEM Accredited Training in an accredited training Centre

**A) SPECIFIC DETAILS OF SERVICE**

No.	Items Description
iii.	<b>Software Patches and Bug Fixes</b> Whenever a bug or malfunction is detected in the backup equipment (Media Servers) the vendor shall obtain and apply the necessary patches and bug fixes

## B) SPECIFICATIONS AND PRICED ACTIVITY SCHEDULES

### NetApp Storage Hardware (FAS2554) – Skilled support and maintenance services only

- FAS2554 NetApp Storage
  - **Stima Plaza** → Controller Serial Number 211726000058 and 211726000059
  - Additional DS4246 Disk Shelves
    - Disk Shelf 1 → Serial Number SHJHU1726000028
    - Disk Shelf 2 → Serial Number SHJHU1726000017
    - Disk Shelf 3 → Serial Number SHJHU1726000210
  - **Electricity House** → Controller Serial Number 211726000056 and 211726000057
  - Additional DS4246 Disk Shelves
    - Disk Shelf 1 → Serial Number SHJHU1726000029
    - Disk Shelf 2 → Serial Number SHJHU1726000072
    - Disk Shelf 3 → Serial Number SHJHU1726000209

### DETAILED PRICE SCHEDULE

Item No.	Item Description	Qty	Unit Price (VAT Exclusive)	Total Price (VAT Exclusive)
1.	Commvault Software Support & Licenses (CommCell ID: FE354)	LOT		
2.	NetApp Storage FAS2554 (Stima Plaza & E/House) Skilled Support & Maintenance services only	2		
3.	Lenovo SR650 Media Servers (Stima Plaza & E/House) Support & Maintenance	2		
4	Total Support for One (1) year	LOT		
5	Partner SLA support for One (1) year	LOT		
6	Professional Staff Training (NetApp & Commvault) – OEM Accredited Training in an accredited training Centre	6		
	<b>Total</b>			

### 3. TENDER CLOSING DATE.

Bidders are notified that the tender closing date shall be **14<sup>th</sup> November 2024 at 10.00am**. The procuring entity will open the bids online through our E- Procurement Web- Portal at 10.30 am on the closing day at Stima Plaza 3<sup>rd</sup> floor.



**DR. JOHN NGENO, OGW**  
**GENERAL MANAGER, SUPPLY CHAIN & LOGISTICS**